

Wireframes-Course Pause Feature

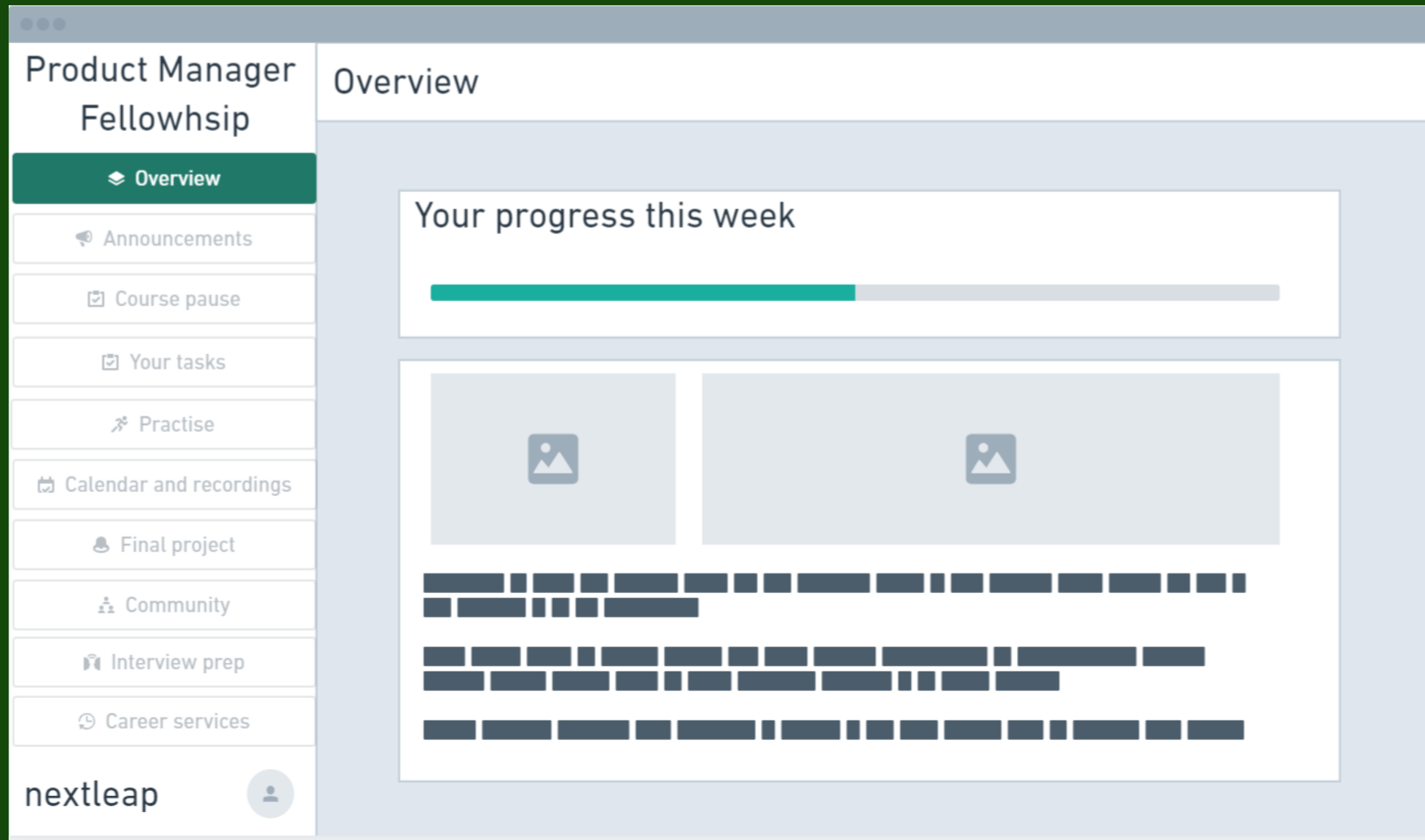
1.

The wireframe shows a dashboard for 'Product Manager Fellowship' with a sidebar containing navigation items: Overview, Announcements, Course pause (highlighted), Your tasks, Practise, Calendar and recordings, Final project, Community, Interview prep, and Career services. The main content area is titled 'Course pause' and contains the following form elements:

- Total pause days: 25** **Pause days remaining: 13**
- From:** **To:**
- Reason:**
 - Medical issues
 - Family function
 - Catch up with deadlines
 - Other
- Specify:**
-

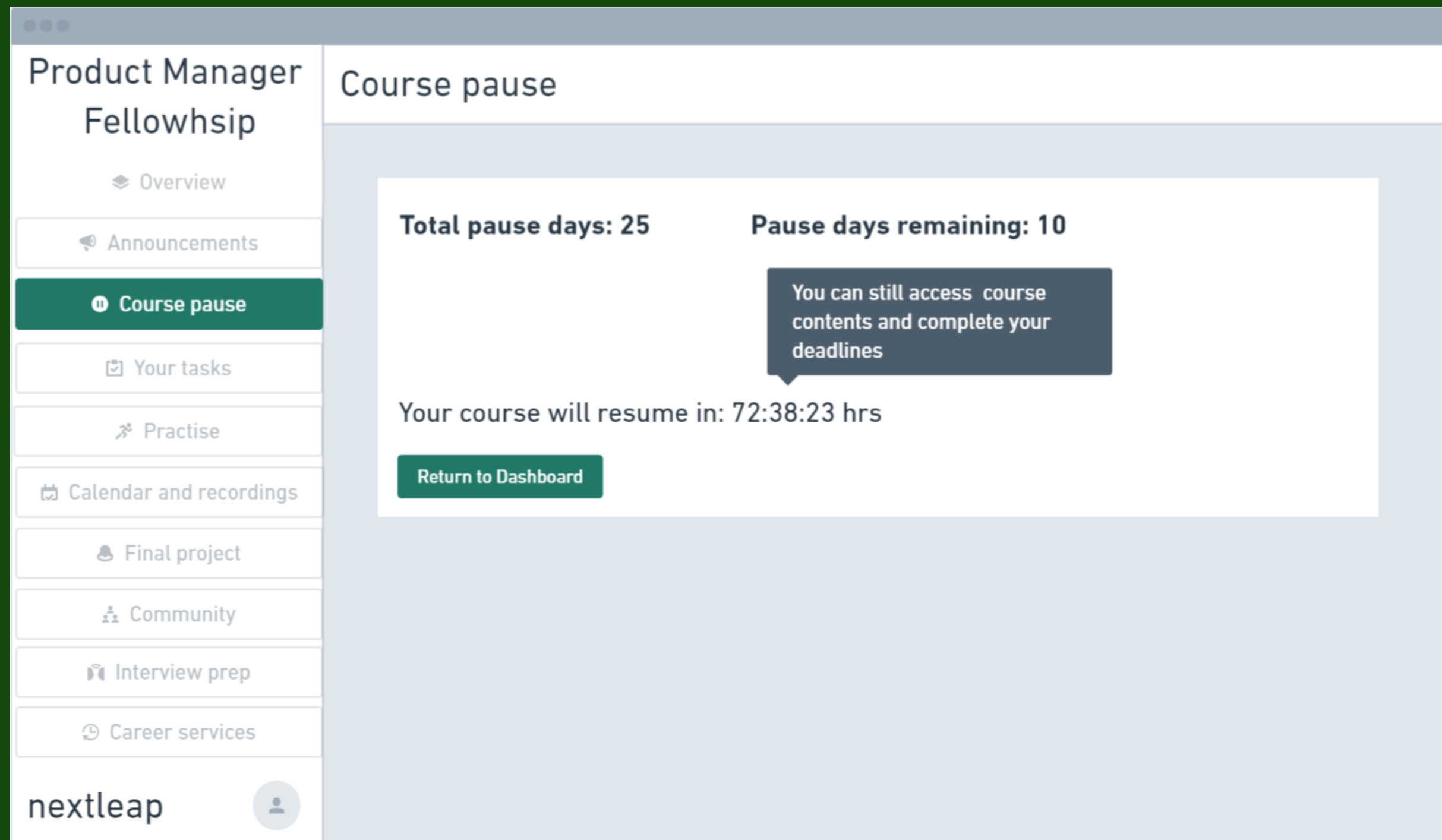
Wireframes-Course Pause Feature

2.



Wireframes-Course Pause Feature

3.



Key Metrics

North star metric

Course Progression Rate:

This metric represents the percentage of users who successfully complete the course. It encapsulates the core value delivered by the product and reflects its impact on users' learning journeys.

Leading L1 metrics

1. Pause Frequency: Number of times users pause the course within a given period.
2. Resume Rate: Percentage of paused sessions that are resumed by users.
3. Session Duration: Average duration of a paused session before resuming.

Lagging Level 1 metrics

1. Course Completion Rate: Percentage of users who complete the course after using the pause feature.
2. Interaction Time: Total time spent interacting with the course material before and after pausing.

Key Metrics

Functional Level 1 metrics

1. Pause/Resume Latency:

Time taken for the pause/resume functionality to respond to user actions.

2. Pause Error Rate:

Frequency of technical errors encountered while pausing or resuming the course.

Non-Functional Level 1 metrics

1. User Satisfaction Score:

Feedback on the ease and effectiveness of the pause feature.

2. Retention Rate:

Percentage of users who continue using the product after utilizing the pause option.

Key Metrics

1. **Pause Frequency**=Number of pauses/Total number of pauses

2. **Resume Rate**=Number of resumes/No of pauses

3. **Session Duration**=Sum(ation) of duration of paused sessions/No of pauses

4. **Course completion rate**=Number of users who completed course/Total number of users

5. **Interaction time**=Total time spent interacting with course material

6. **Pause/Resume latency**=Avg time taken for pause/resume action

7. **Pause error rate**=Number of pause attempts/Total number of pause attempts

8. **User satisfaction score**=(These can be calculated using survey responses)

9. **Retention rate**=No of users retained/Total number of users

Mind Map

